

## Steelcase Lifetime Warranty

**This warranty applies to products delivered in the United States, Canada, Mexico, Latin America and the Caribbean.**

Steelcase Inc. ("Steelcase") warrants that Steelcase, Turnstone and Nurture brand commercial products are free from defects in materials or workmanship. Steelcase will repair or replace with comparable product, at its option and free of charge, any product, part, or component manufactured after January 1, 2007 which fails under normal use as a result of such defect. This warranty applies from the date of manufacture, regardless of shift usage and is valid only for the original purchaser.

### Exceptions

10 years	Seating mechanisms, pneumatic cylinders, electrical components, laminate and wood veneer
5 years	Stacking chairs, (Max Stacker, Max Stacker II and Parade) wood-frame chairs, user-adjustable work surface mechanisms, office systems doors and their frames and mechanisms, T-8 electronic ballasts, Classic Collection textiles, foam and other covering materials,
3 years	T-8 magnetic ballasts, Designtex Graded-In textiles, vinyl wrapped work surfaces and acrylic
1 year	Answer markerboard surfaces and replacement parts (or the balance of the original warranty period, whichever is longer)

### Exclusions

This warranty does not apply to product failure resulting from:

- Normal wear and tear
- Failure to apply, install, or maintain products according to published Steelcase instructions and guidelines
- Abuse, misuse, or accident
- Alteration or modification of the product
- The substitution of any unauthorized non-Steelcase components for use in the place of Steelcase components in an integrated product solution; such substitute components include but are not limited to worksurfaces, leg supports, panels, brackets, shelves, overhead bins, and other integral components.

The following products and materials are not covered by this warranty:

- Products considered consumables (e.g. lamps) Customer's own (COM) or non-standard textiles and materials
- Variations occurring in surface materials (e.g. colorfastness or matching grains, textures and colors across dissimilar substrates and lots)
- Other manufacturer's products (Steelcase will pass through other manufacturer's warranties where applicable and to the extent possible)

THIS LIMITED WARRANTY IS THE SOLE REMEDY FOR PRODUCT DEFECT AND NO OTHER EXPRESS OR IMPLIED WARRANTY IS PROVIDED, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. STEELCASE SHALL NOT BE LIABLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES ARISING FROM ANY PRODUCT DEFECT.